

Zoom links

All classes will be conducted via Zoom. Upon registration you will receive an email containing the required Zoom links for all classes.

Injury or illness

I realise that I am responsible for informing Annabel Muttdon in detail of any medical conditions that may affect my child's or my participation in the AER Gymnastics Online Pilates series.

By agreeing to the Terms & Conditions, the participant acknowledges that they are aware of the natural risks they undertake when taking part in the activity and they agree that Annabel Muttdon will not be held responsible for any injuries that occur in the course of the provided activity.

I will complete the 'Health Questionnaire' provided in the confirmation email I receive on sign up

Payments

I understand that full payment must be made prior to the first session in the Workshop Series.

If I have chosen to be invoiced (pay in person OR manual payment), I agree to pay the total invoice by the due date. I understand that if I do not pay the invoice by the due date, I will be issued with a \$10 late fee.

Cancellations and refunds

The classes scheduled hold limited availability and therefore I request you cancel your appointment within the required time frame. This will allow me to offer your spot to another client.

A cancellation is considered late when the appointment is cancelled within the 24-hours before the appointment/class time. A no-show is when a client is booked into a class and misses this appointment without cancelling. In either case you will not be provided with a refund.

How to cancel your appointment: If you need to cancel your appointment, please email me at info@annabelmuttdon.com or contact me on 0401243216. If necessary, you may text me or leave a detailed voice message. I will return your call or text as soon as possible. You may also cancel through the website on your personal account,

Please note, I do not offer refunds for late cancellations or no-shows. However, if you give me at least 24-hours' notice you will not be charged for your cancellation and you can use that booking elsewhere.